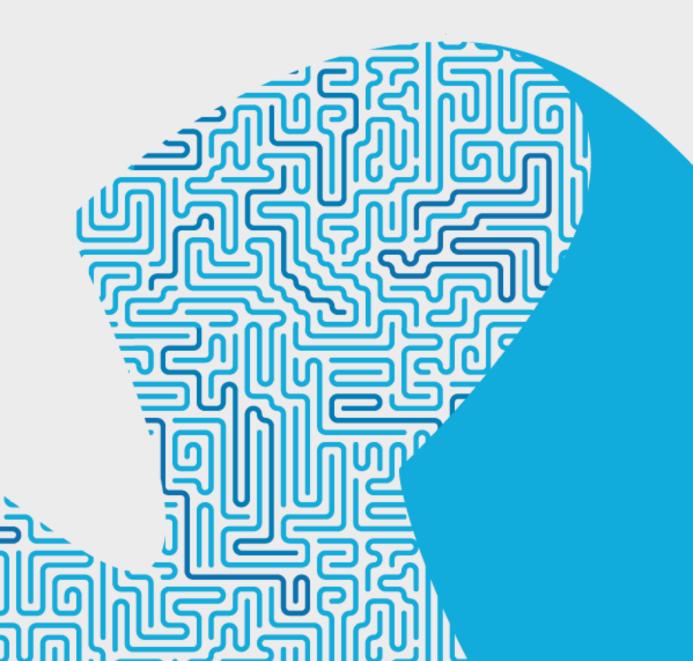


### Q1 2020 Revenues

April 28th, 2020



### Disclaimer



This presentation may contain forward-looking statements, Such statements may include projections, estimates, assumptions, statements regarding plans, objectives, intentions and/or expectations with respect to future financial results, events, operations and services and product development, as well as statements, regarding future performance or events. Forward-looking statements are generally identified by the words "expects", "anticipates", "believes", "intends", "estimates", "plans", "projects", "may", "would" "should" or the negatives of these terms and similar expressions. Although Capgemini's management currently believes that the expectations reflected in such forward-looking statements are reasonable, investors are cautioned that forwardlooking statements are subject to various risks and uncertainties (including without limitation risks identified in Capgemini's Registration Document available on Capgemini's website), because they relate to future events and depend on future circumstances that may or may not occur and may be different from those anticipated, many of which are difficult to predict and generally beyond the control of Cappemini. Actual results and developments may differ materially from those expressed in, implied by or projected by forward-looking statements. Forward-looking statements are not intended to and do not give any assurances or comfort as to future events or results. Other than as required by applicable law, Cappemini does not undertake any obligation to update or revise any forward-looking statement.

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## Covid 19: a strong answer to an unprecedented crisis





#### **Health & security of our teams**

- > Immediate measures taken and group crisis management set up as of February
- > 24/7 monitoring of the situation
- Support to extension of health coverage in India



#### Work from home

- > In three weeks, close to 95% of the company working from home - 96% in Europe, 98% in the US -
- Strong support of our IT infrastructure
- Managers leading remotely



#### **Agility of our business**

- Distributed delivery for seamless continuity
- > Relationships with the clients proving strong; proactivity with new prospects
- Preparation of restart

"Covid 19 has shown us who our partners are and who our vendors are and Capgemini is truly a partner"

**US** client

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## A solid Q1 proving agility and resilience





Constant currency revenue growth

+2.3%

In line with 2019 Q4 results as planned



Bookings

+0.8%

**Despite Covid 19's impact** as of mid-March



Digital and cloud revenue

+20%

**Continued** growth



## Despite Covid-19, we are winning significant deals and multi-year contracts





Global home furnishing company

**Global Personal Care products** company





**European Telco** Company



**Philippine Telco** Company





**Natural gas** distribution company







Major **International** Bank



**Top Asset** Manager USA



Manufacturing



**Global Medical Technology Company** 

**Automotive sales and** manufacturing

American electric vehicle automotive company

Q1 2020 Revenues | April 28th, 2020

## Altran, an historical step for Capgemini



#### A powerful combination

- Unmatched scale and scope
  - €17 billion in combined revenues in 2019
  - 270,000 experts in almost 50 countries
  - Cutting-edge expertise in new technologies (5G, IoT, AI ...)
- Valued strategic partner to leading clients
- Boosted leadership in industrial and technology sectors
- Expanded reach to client CxOs and business leaders

#### Intelligent Intelligent **Intelligent Products Operations Support &** Smart factory & Design & services Smart supply chain Engineering **Digital Continuity** across the life cycle **Digital Convergence** of technologies **Digital Collaboration** with partners

**Intelligent Industry** 

Source. Combined view, 2019 FY results

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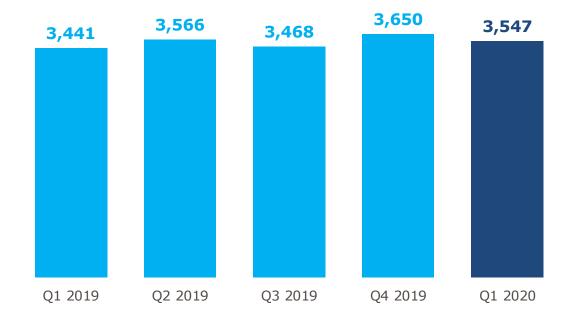


### Quarterly Revenue Growth



### **Quarterly revenues**

#### Revenues in EUR millions



Constant currency growth YOY (in %)

+6.7% +5.7% +5.9% +2.9% +2.3%

#### **Constant currency growth**

**Q1: +2.3%** YoY

	Q1 2020			
	Year-on-Year			
Organic	+ 2.0%			
Group scope	+0.3pt			
Constant Currency	+ 2.3%			
Currencies	+0.8pt			
Reported	+ 3.1%			

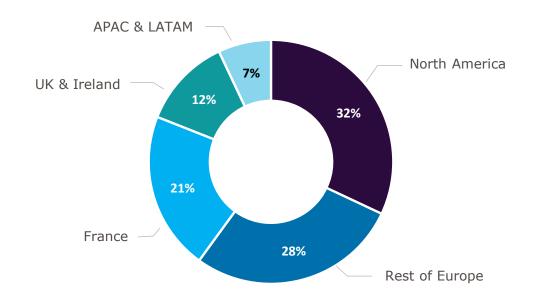
# Q1 2020 Revenues by Regions



North America
North America
UK & Ireland
France
Rest of Europe
APAC & LATAM
TOTAL

Q1 2019	Q1 2020					
Reve	nues					
(in €m)	(in €m)					
1,107	1,133					
416	410					
732	755					
938	980					
249	269					
3,441	3,547					

Q1 2020							
Year-on-Year							
Reported	Constant Currency						
+2.3% -0.6%							
-1.4%	-2.6%						
+3.3%	+3.3%						
+4.5%	+5.1%						
+8.1%	+11.2%						
+3.1%	+2.3%						



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# Q1 2020 Revenues by Business



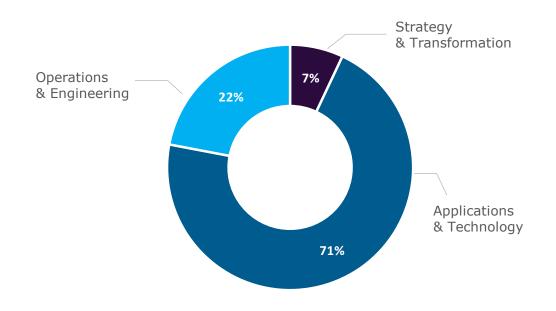
Strategy & Transformation

Applications & Technology

Operations & Engineering

Q1 2020					
Total Revenues					
(in % of Group					
Revenues)					
7%					
71%					
22%					

Q1 2020
Year-on-Year
Constant
Currency
+9.6%
+2.1%
+3.5%

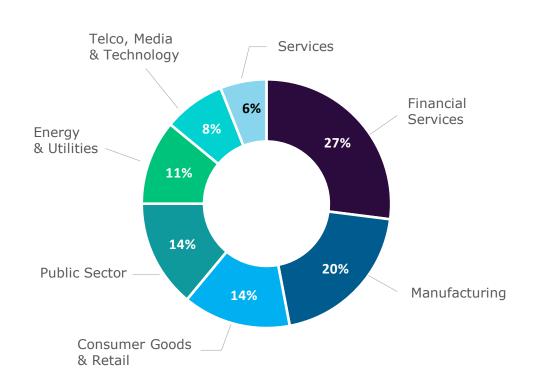


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# Q1 2020 Revenues by Sector



	Q1 2020
	Year-on-Year
	Constant
	Currency
Financial Services	-1.1%
Energy & Utilities	+1.9%
Manufacturing	+6.2%
Consumer Goods & Retail	+2.3%
Public Sector	+5.1%
Telco, Media & Technology	-2.1%
Services	+6.1%
TOTAL	+2.3%

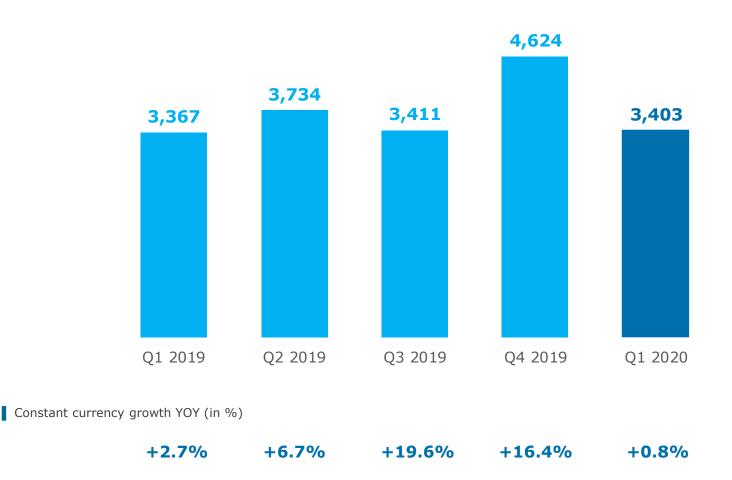


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## **Bookings Evolution**



Bookings (in EUR million)

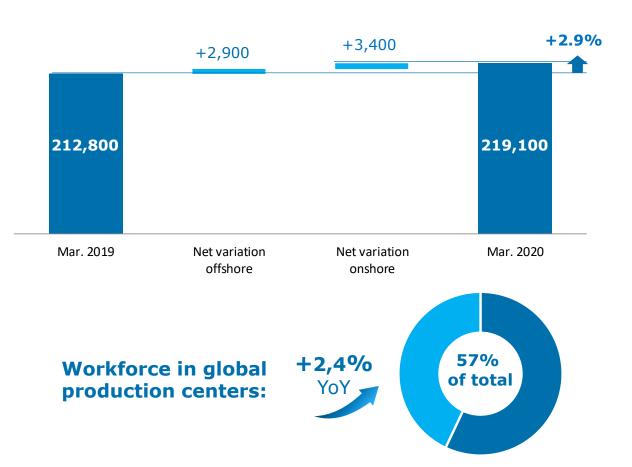


Q1 2020 Revenues | April 28th, 2020

### **Headcount Evolution**



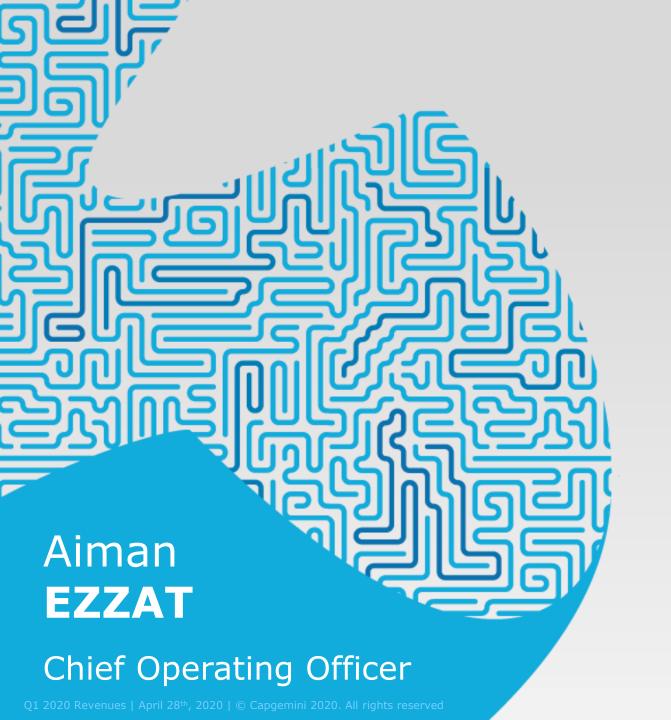
#### **Headcount**



#### **Attrition**

Attrition	Q1 2019	Q1 2020	Variation
Strategy & Transformation	16.3%	16.5%	+0.2pt
Applications & Technology	19.1%	15.8%	-3.3pt
Operations & Engineering	19.3%	16.6%	-2.7pt
TOTAL	19.1%	16.1%	-3.0pt

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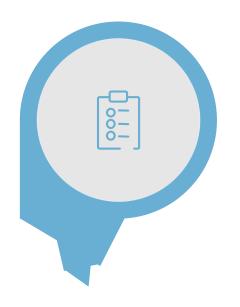
### Quickly adapted to new reality





### **People**

- Employee safety as primary focus
- 2019 bonuses paid and salary increases maintained
- Focusing on fast reskilling and new offer development



### Clients

- > High level of client satisfaction
- Delivery quality sustained
- Productivity increased in some settings



### **Offerings**

- New opportunities from COVID-19
- Signing deals carry on during confinement
- Digital & Cloud "prove resilient"

Actively Managing all Cost Levers

## Facing a challenging environment in the short term



#### Sector Trends



#### **Positive**



### Mild / Medium



### **Highly Negative**

- Life Sciences & Healthcare
- Online services
- Public Sector
- Telecommunications

- Consumer Packaged Goods
- Energy
- Financial Services
- Manufacturing
- Utilities
- Food retail

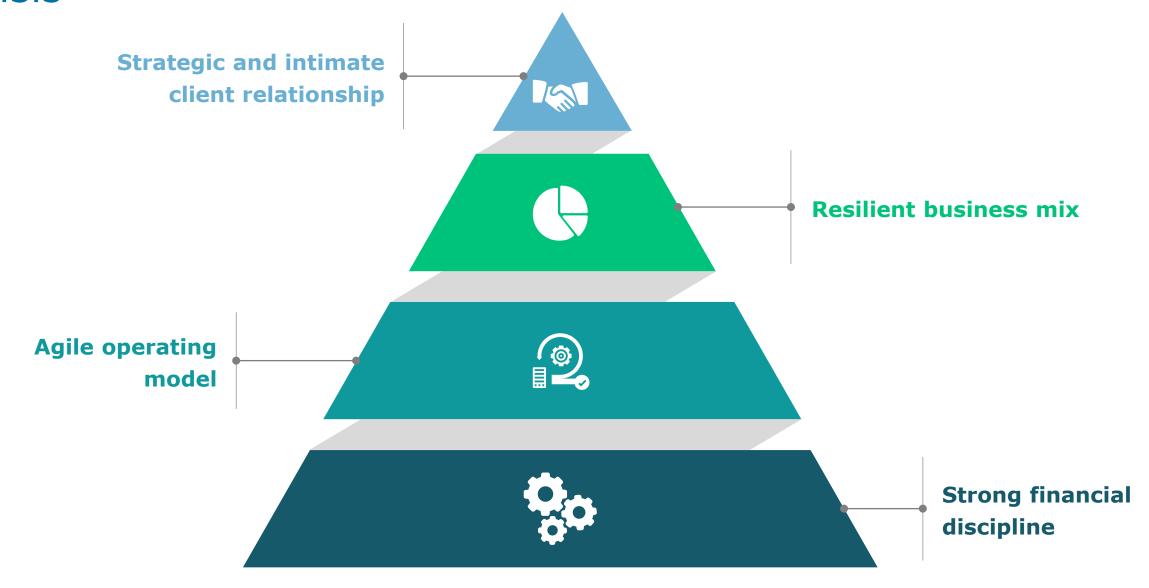
- Aerospace & Automotive
- Non Food Retail
- Travel & Transportation

Trends quite consistent across geographies

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### Armed with an agile and resilient model to navigate the crisis





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### Prepared for the rebound





**Preparing for** Lockdown

- People safety to remain a priority
- Protocols and processes defined to exit lockdown
- Safety equipment and logistics planned



**Eyeing Market Share** gains

- Proven ability to deliver remotely in a secure and productive way
- Focused on client priorities around cost reductions and recovering/accelerating topline
- Proactive around opportunities for market share gains through vendor consolidation



**Expanded** offering **Portfolio** 

- New offerings related to COVID-19, structured around a 'Respond Restore Relaunch' approach
- Cost cutting focused offerings with flexible approaches
- Offerings focused on leveraging increased / extended remote work

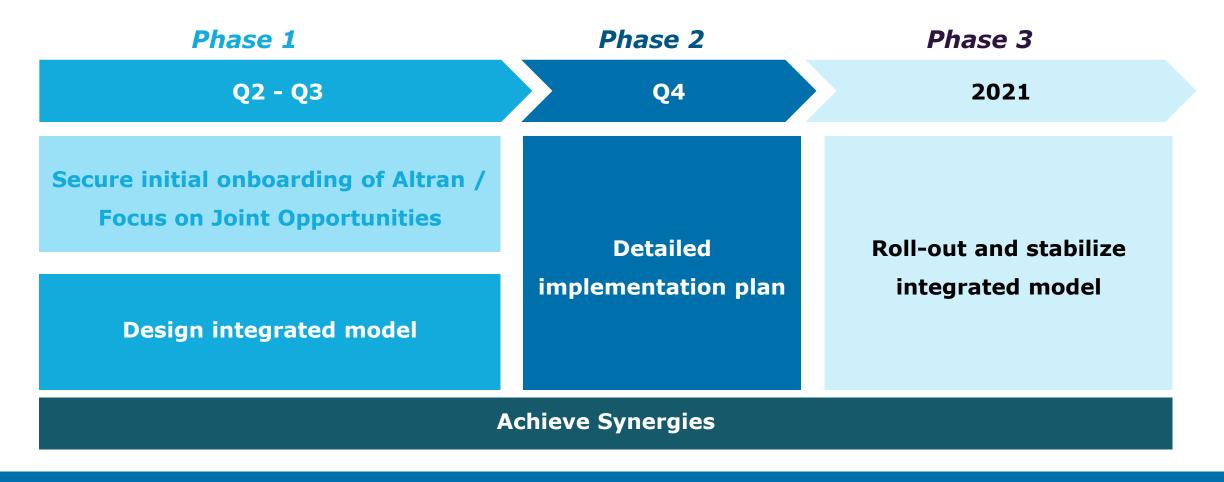


**Proactive on** Model evolution

- Take into account the new remote working paradigm
- Evolution of sales, delivery and people management, office use...
- Higher agility in ways of working while providing client with delivery quality, productivity and security

## Altran integration on track and synergies confirmed







Annual cost synergies of €70-100m and revenue synergies €200-350m confirmed

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### Altran value creation started





### Leadership

- 6 virtual Leadership meetings held and operational reviews performed
- Top talent review, engagement planning and retention actions launched



#### **Go-to-Market**

- Communication to clients
- Onboarding of sales teams
- 80+ potential joint opportunities currently pursued



#### **Portfolio**

- Discovery and cross sharing of offerings portfolio
- Development of joint offerings to be released in coming months



### **Cultural fit**

Excellent cultural and operational similarities enabling a smooth integration

### Our COVID-19 social commitment



Here below are a few examples of ongoing initiatives led by Cappemini teams, including Altran:



Support the deployment of **COVIDOM** application (platform used by medical professionals for diagnostic and home monitoring of COVID-19 sick people)



Developed an app where former medical professionals can register to provide support fighting Covid-19



Provide relief materials to hospitals (including 40 ventilators, 20 thermal scanners, 20 000 masks, PPE kits...) in collaboration with India government





Cambridge Consultants, part of the Altran Group, and a select group of our peers were asked by the UK Government to assist in the rapid development and manufacture of ventilators to meet increased hospital requirements



As part of its partnership with Sanofi, Altran is currently involved in four COVID-19 clinical studies launched and led by Sanofi in Europe and the U.S. on promising molecules

### **Social Response Unit**

A unique structure designed to launch, drive and replicate solidarity initiatives across the Group

Q1 2020 Revenues | April 28th, 2020





### Alternate performance measures



- Organic growth, or like-for-like growth, in revenues is the growth rate calculated at constant Group scope and exchange rates. The Group scope and exchange rates used are those for the published period. Exchange rates for the published period are also used to calculate **growth at constant exchange rates**.
- When determining activity trends by business and in accordance with internal operating performance measures, growth at constant exchange rates is calculated based on Total revenues, i.e. before elimination of inter-business billing. The Group considers this to be more representative of activity levels by business. As its business evolves, an increasing number of contracts require the combination of different business lines' expertise, leading to an increase in inter-business flows (approximately 7% of total revenues today).
- Operating margin is one of the Group's key performance indicators. It is equal to revenues less operating expenses. It is calculated before "Other operating income and expenses" which include amortization of intangible assets recognized in business combinations, the charge resulting from the deferred recognition of the fair value of shares granted to employees (including social security contributions and employer contributions), and non-recurring revenues and expenses, notably impairment of goodwill, negative goodwill, capital gains or losses on disposals of consolidated companies or businesses, restructuring costs incurred under a detailed formal plan approved by the Group's management, the cost of acquiring and integrating companies acquired by the Group, including earn-outs comprising conditions of presence, and the effects of curtailments, settlements and transfers of defined benefit pension plans.
- Normalized earnings per share are calculated by dividing normalized profit or loss attributable to owners of the Company by the weighted average number of ordinary shares outstanding during the period, excluding treasury shares. Normalized net profit or loss is equal to profit for the period attributable to owners of the Company corrected for the impact of items recognized in other operating income and expense, net of tax calculated using the effective tax rate.
- Organic free cash flow is calculated based on items in the Statement of Cash Flows and is equal to cash flow from operations less acquisitions of property, plant, equipment and intangible assets (net of disposals), lease liability repayments and adjusted for flows relating to the net interest cost.
- Net debt comprises (i) cash and cash equivalents, as presented in the Consolidated Statement of Cash Flows (consisting of short-term investments and cash at bank) less bank overdrafts, and also including (ii) cash management assets (assets presented separately in the Consolidated Statement of Financial Position due to their characteristics), less (iii) short- and long-term borrowings. Account is also taken of (iv) the impact of hedging instruments when these relate to borrowings and own shares.

2019 Q1 Revenues | April 25th, 2019





	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020
Revenues (in €m)	3,153	3,314	3,228	3,502	3,441	3,566	3,468	3,650	3,547
Year-on-Year reported growth	+1.2%	+4.7%	+7.7%	+7.8%	+9.2%	+7.6%	+7.4%	+4.2%	+3.1%
Year-on-Year organic growth	+6.1%	+6.7%	+6.3%	+5.7%	+5.0%	+4.7%	+5.0%	+2.2%	+2.0%

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### **Utilization Rates**



**78%** 

Q1 2020

### **Strategy & Transformation**

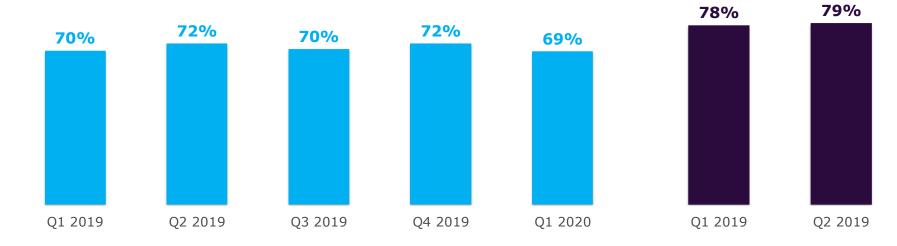
### **Applications & Technology**

**79%** 

Q3 2019

80%

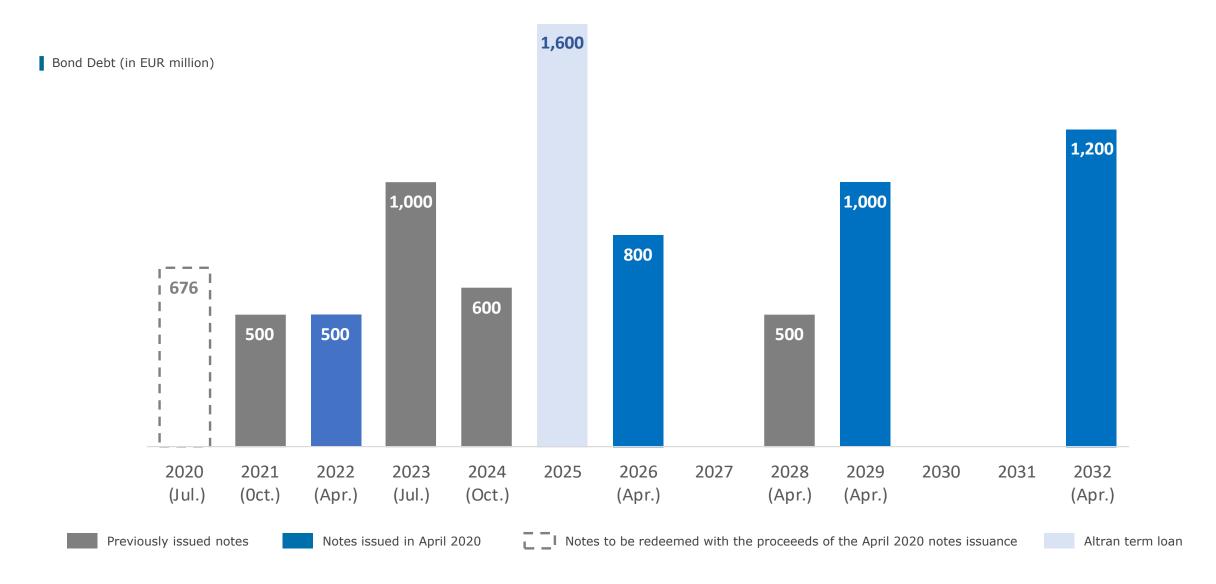
Q4 2019



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## **Debt Maturity**





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Learn more about us at

www.capgemini.com



People matter, results count.

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2019 Q1 Revenues | April 25th, 2019