

2015

Q1 REVENUES

Paris • April 27th, 2015

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Paul **HERMELIN**

A **robust start** of the year

Guidance
on current
revenue growth
**increased to
at least 5%**



€2,764M revenue

+10.5% current growth and +1.5% organic growth YoY



Bookings growth **+10.3%** YoY at
constant rates



Strong performance on **larger deals**



22% SMAC* revenue growth in YoY

*SMAC definition now also includes Digital Customer Experience.



Offshore leverage at **48%**

60,000 employees in India and 70,000 for the total
offshore headcount

The Group continues on a strong **momentum**



Strong North America

- North American momentum continues with 11.7% organic growth in Q1 YoY
- Pipeline up 18% YoY

Rebound in Consulting services

- Back to growth: +3.1% organic revenue in Q1 YoY
- Utilization rates are up 6 points in Q1 YoY

Stable Europe

- France at 1.2% and Benelux at 0.9% organically in Q1 YoY, in line with the market
- Good growth in the rest of Europe
- UK revenue impacted by a large pass through

Acceleration on innovative offerings

- Digital Customer eXperience and mobile bookings accelerating: +44% in Q1 YoY
- Very good market reception of our new Cybersecurity offer

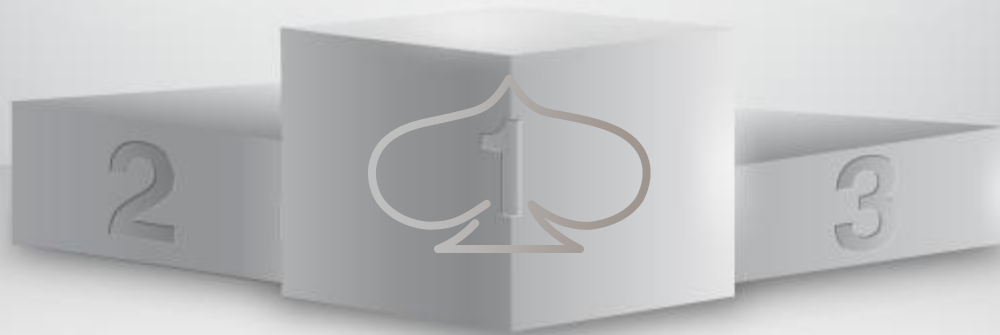
Fast growing emerging markets

- APAC and LatAm have a strong Q1, with organic revenue up by 22.9% YoY

Buoyant financial services

- Organic growth reaches 14.3% in Q1 YoY
- Big pipeline and strong bookings growth

Major wins in Q1 2015



Competitiveness
in managed services



Innovation in
infrastructure outsourcing



Digital Services



(TME)

GLOBAL
MANUFACTURER

(Manufacturing)

Heathrow

Making every journey better

(Transport)

European
BANK

(FS)



(Public)



Bradesco

(FS)



ABN·AMRO

(FS)

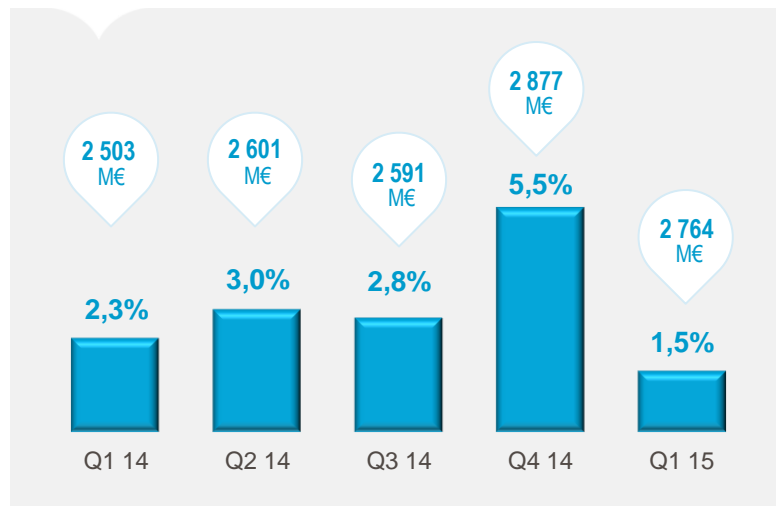


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Revenues Quarterly Evolution

	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015
In M€ published	2 503	2 601	2 591	2 877	2 764
Sequential current growth	-4.0%	3.9%	-0.4%	11.1%	-3.9%
Sequential organic growth	-3.6%	1.9%	-2.5%	10.0%	-7.3%
Year-on-Year current growth	0.2%	2.7%	5.7%	10.4%	10.5%
Year-on-Year organic growth	2.3%	3.0%	2.8%	5.5%	1.5%

ORGANIC GROWTH YOY

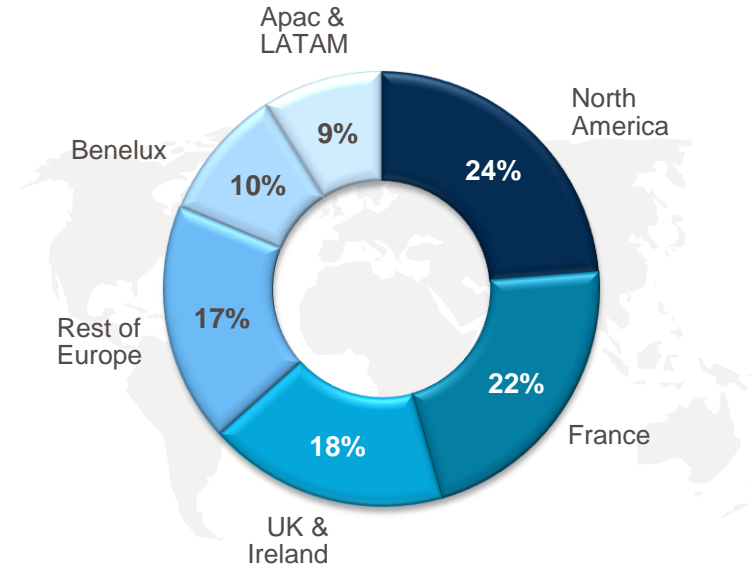


Current growth **+10.5%** YoY

Q1 2015 Revenues by Main Geography

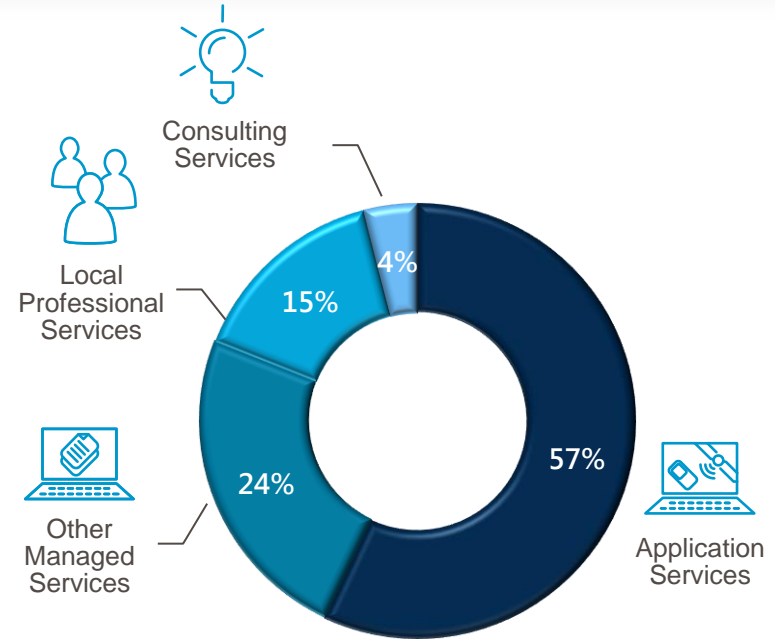
Year-on-Year

In M€	Current		Year-on-Year	
	Q1 14	Q1 15	Current Q1 15 / Q1 14	Organic Q1 15 / Q1 14
North America	495	662	33.8%	11.7%
UK & Ireland	539	504	-6.6%	-16.1%
France	556	620	11.5%	1.2%
Benelux	265	267	0.9%	0.9%
Rest of Europe	466	471	1.2%	3.0%
APAC & LATAM	182	240	31.6%	22.9%
TOTAL	2 503	2 764	10.5%	1.5%



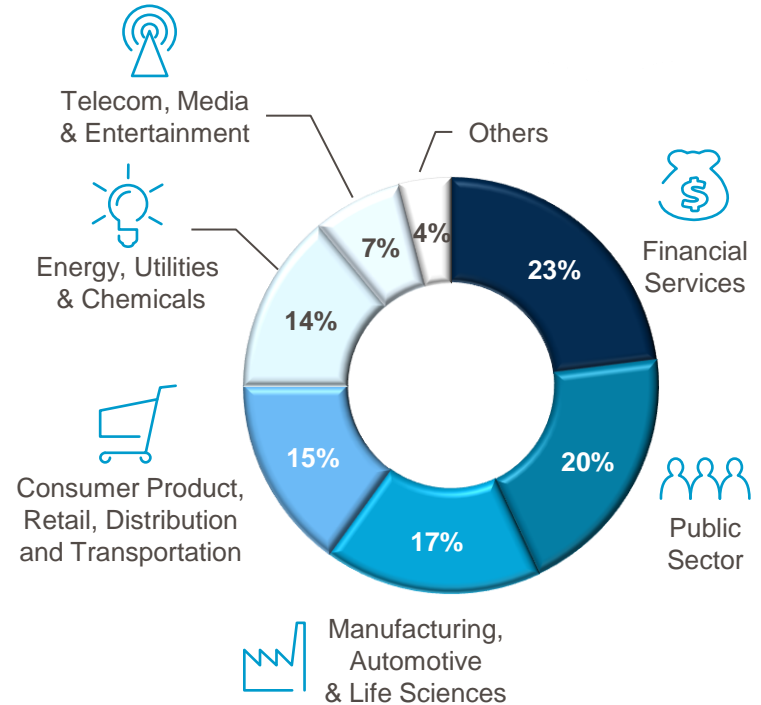
Q1 2015 Revenues by Business

Organic Year-on-Year	Q1 15 / Q1 14
Consulting Services	3.1%
Local Professional Services	0.5%
Application Services	4.6%
Other Managed Services	-5.1%
TOTAL	1.5%



Q1 2015 Revenues by Sector

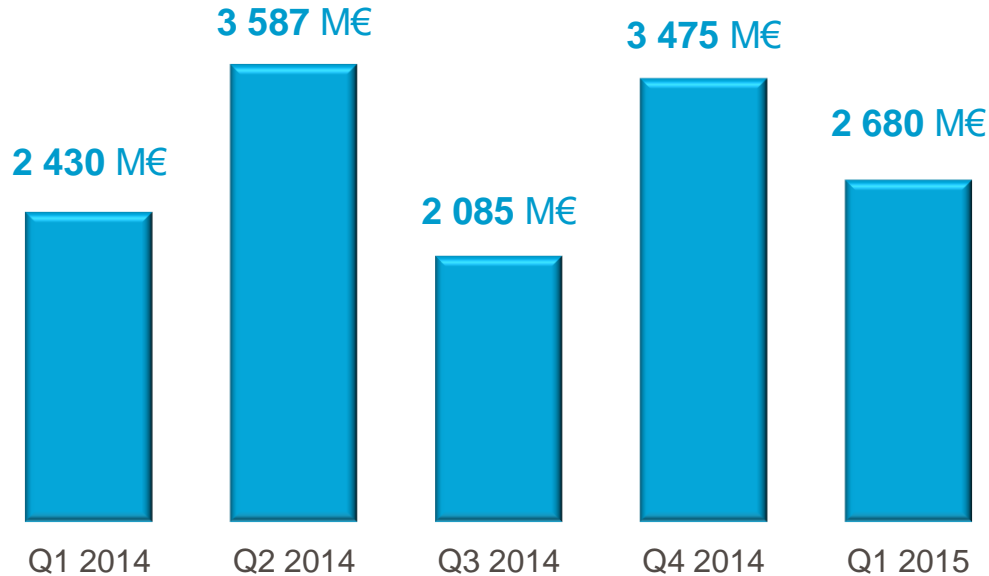
Organic Year-on-Year	Q1 15 / Q1 14
Financial Services	14.3%
Energy, Utilities & Chemicals	7.1%
Manufacturing, Automotive & Life Sciences	-0.5%
Consumer Product, Retail, Distribution & Transportation	7.9%
Public Sector	-13.3%
Telecom, Media & Entertainment	-6.4%
TOTAL	1.5%





Appendix

Bookings Evolution

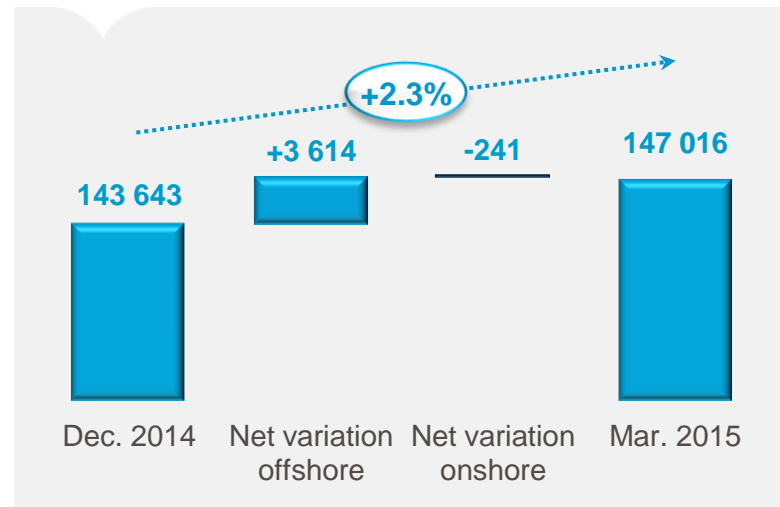


At Q1 2015 rate

Headcount Evolution

Attrition YTD	Mar. 14	Mar. 15	Year-on-Year variation
Consulting Services	21.9%	19.3%	-2.6 pts
Local Professional Services	13.2%	16.6%	+3.4 pts
Application Services	14.7%	15.7%	+1.0 pt
Other Managed Services	16.9%	19.5%	+2.6 pts
TOTAL	15.1%	16.7%	+1.6 pts

DECEMBER 2014 TO MARCH 2015

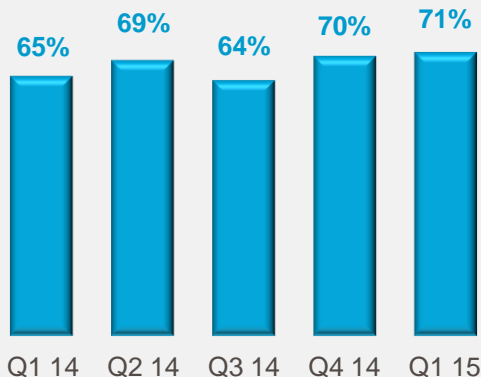


Offshore Headcount growth
+15.8% Year-on-Year

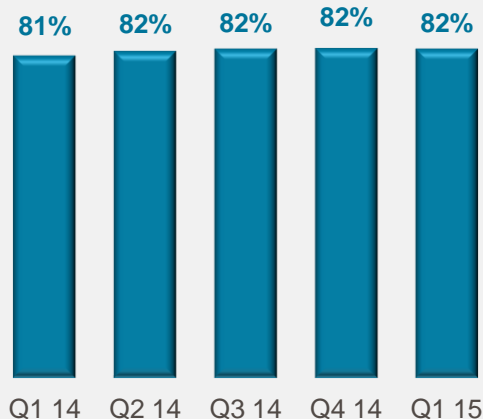
Utilization Rates



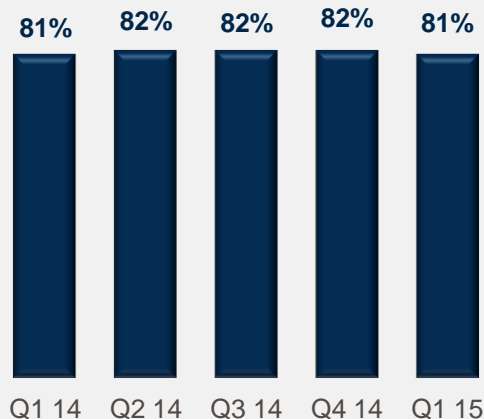
Consulting Services



Application Services



Local Professional Services





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