

2017 Full Year Results

Paris – February 15th, 2018

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We deliver on sustained top line performance with strong margin uplift

- **€12,792m** revenues +4.0% constant currency growth
- **Digital & Cloud** close to **€5b in FY2017**, **38%** of revenues, growing **+24%**
- We deliver on our main challenge of the year, bringing back North America to solid growth
- 11.7% Operating Margin, +20bps
- Organic free cash flow of €1,080m
- Normalized EPS +11% before one-off
- Execution of our **Digital acquisition program**

We are on track with our organic growth ambitions



North America

- Growth above expectation
- Price pressure in H1 2017
- Large digital transformation deals

Continental Europe

- Sustained clients demand across the board
- Competitive edge leveraging mix of digital & cloud offering and offshoring
- Gaining market shares in most countries

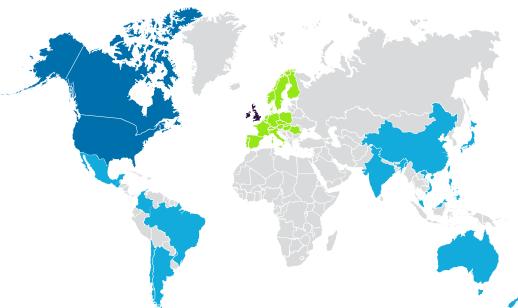
UK and Ireland

- Successful HMRC insourcing with solid ongoing relationship
- Demand softening in H2
- Turnaround efforts under way



Asia Pacific and LatAm

- Good growth across APAC
- Strong performance in Mexico
- Brazil stabilizing



We leverage digital technologies to help our clients transform at scale



Everything digital



- Successful C-level engagements
- Increasingly larger and more ambitious transformation engagements
- Fast growing Digital Customer Experience & Digital Manufacturing

Cloud becomes the norm



- Hybrid public/private clouds
- Great opportunities for application migration to the cloud
- Cloud native developments

Cybersecurity is top priority



- Accelerating momentum, notably in security monitoring
- Leveraging our expertise to secure cloud environments

Artificial Intelligence taking off



- Team of 3,300 AI evangelists
- Over 570 clients' applied AI deployments
- Development of **proprietary platforms**
- Leveraging internal AI tools

Our priorities for 2018





Passion for Clients

- Reinforce client intimacy and strategic relation by leveraging our sector expertise
- Strengthen our status as **strategic partner with key clients**



Portfolio Agility

- Continue to rotate our portfolio
- Leverage automation and competitiveness throughout the portfolio
- Expand in high growth areas through targeted acquisitions



Talent Excellence

- Unprecedented investment in education and training to stay ahead of the technology curve
- **Boost new generation** of diverse and agile Leaders

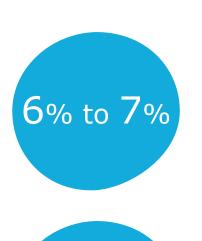


Corporate & Social Responsibility

- Quantified diversity, inclusion and environmental sustainability objectives at the core of our operations
- Rapid reorientation of sponsoring activities towards **Digital Inclusion**



Our 2018 objectives



Constant currency revenue growth



Operating margin



Organic free cash flow



LiquidHub is a major boost to our digital strategy



LiquidHub has established a leading position in the strategic field of digital customer engagement.



A leading **Digital Engagement firm** in North America with **close relationship with CxOs**

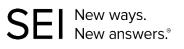


Core technology partner to large global leaders, helping them to interact and manage their own customers



Operating advanced **proprietary platforms** across Healthcare and Financial Services

















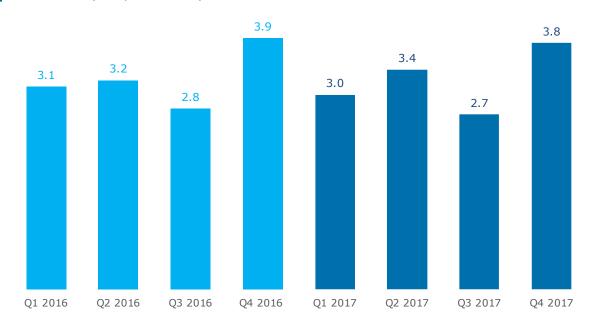


Capgemini ended 2017 with strong sales momentum



Bookings Evolution

in EUR billion (at reported rates)



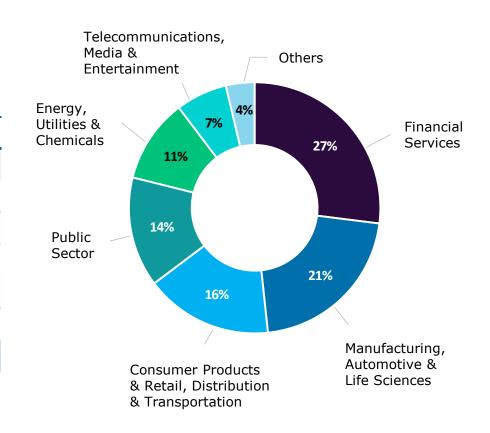
Main Highlights

- Achieved bookings of €12.9B with 1% YoY growth at constant currency
- Digital and Cloud bookings increased by more than 20%
- Our large accounts grew more than 2% above the Group average
- Strong pipeline growth particularly in Digital and Cloud

Q4 & FY 2017 Revenues by Sector



	Q4 2017	FY 2017	
	Constant Currency		
	Year-on-Year Year-on-Ye		
Financial Services	+5.8%	+6.4%	
Energy, Utilities & Chemicals	+7.3% +2.6%		
Manufacturing	+11.9% +10.4%		
Consumer Product, Retail, Dist. & Transportation	+13.2% +7.8%		
Public Sector	-8.4%	-7.9%	
Telecom, Media & Entertainment	+0.7% -1.1%		
TOTAL	+6.2%	+4.0%	



Driving growth with client focus



50 New multi-year contracts

1 of world's top 3 Banks



American supercenter chain

Leading **European based** global bank

> **International** aircraft manufacturer

Major US financial services firm



Global manufacturing and technology company

Significant new wins in Digital and Cloud

Largest bank in Northern **Europe**

Top US Bank

French corporate investment bank





US restaurant **business**





Natixis Insurance





Aiman **EZZAT**



Financial Overview



in EUR millions	FY 2016	FY 2017	Variation
Revenues	12,539	12,792	+2.0%
Operating expenses	-11,099	-11,299	
Operating margin	1,440	1,493	+4%
(% Revenues)	11.5%	11.7%	+0.2pt
Other operating income and expenses	-292	-310	
Operating profit	1,148	1,183	+3%
(% Revenues)	9.2%	9.2%	
Net financial expense	-146	-72	
Income tax	-94 ⁽¹⁾	-303	
Non-controlling interests	13	12	
Net Profit (Group Share)	921	820	+11% ⁽²⁾
(% Revenues)	7.3%	6.4%	+0.5pt ⁽²⁾
Basic EPS in €	5.44	4.88	+12% ⁽²⁾
Normalized EPS in €	6.69	6.22	+11% ⁽²⁾
Organic Free cash flow	1,071	1,080	+9

Constant currency growth **+4.0%** YoY

Net profit (Group Share) **+11%** YoY before one-off tax profits

Note: All non-GAAP measures (organic growth, constant currency growth, operating margin, Free cash flow, normalized EPS and net debt) are defined in appendix

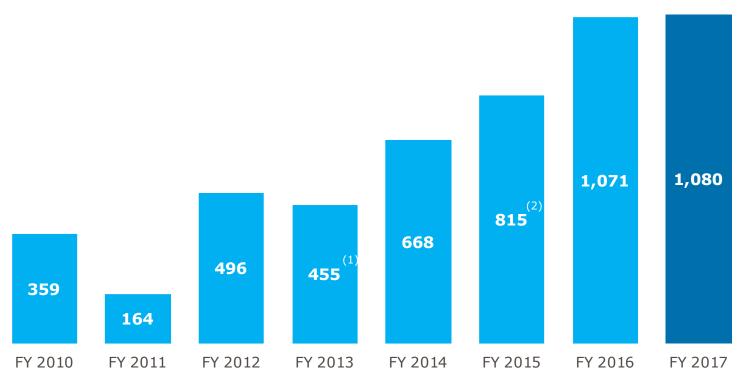
¹⁾ Including a €180m one-off non-cash income related to goodwill arising from legal restructurings

²⁾ Adjusted for a €180m one-off non-cash income in 2016

Organic Free Cash Flow Generation



in EUR millions



Net debt (end 2017) € 1,209m vs. **€1,413m** in 2016

- 1) Before the €235m exceptional contribution to a UK pension fund
- 2) After €76m outflow recognized in connection with the increase in the Group's majority stake in its Brazilian subsidiary CPM Braxis

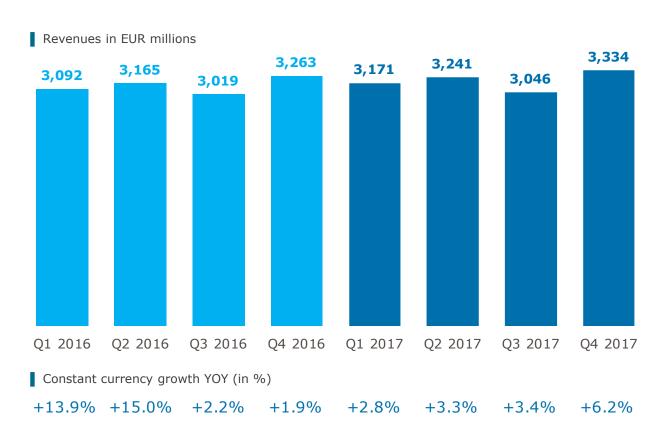
Revenues Quarterly Evolution



Constant currency growth

Q4: **+6.2%** YoY

FY: +4.0% YoY



	Year-on-Year		
	Q4 2017	FY 2017	
Organic	+ 5.6%	+ 3.6%	
Group scope	+0.6pt	+0.4pt	
Constant currency	+ 6.2%	+ 4.0%	
currencies	-3.5pt	-1.6pt	
Current	+ 2.7%	+ 2.4%	
activities being discontinued	-0.5pt	-0.4pt	
Reported	+ 2.2%	+ 2.0%	

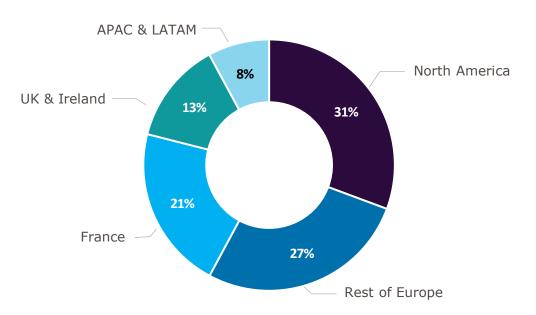
Q4 and FY 2017 Revenues by Main Geography



	Q4 2017
	YoY
	Constant Currency
North America	+12.3%
UK & Ireland	-15.9%
France	+6.5%
Rest of Europe	+11.3%
APAC & LATAM	+7.8%
TOTAL	+6.2%

FY 2016	FY 2017		
Reve	nues		
(in €m)	(in €m)		
3,800	3,923		
1,993	1,681		
2,567	2,700		
3,214	3,478		
965	1,010		
12,539	12,792		

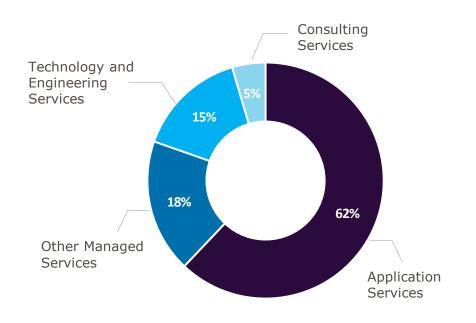
FY 2017			
Year-o	Year-on-Year		
Reported	Constant Currency		
+3.2%	+5.0%		
-15.6%	-9.6%		
+5.2%	+5.2%		
+8.2%	+8.6%		
+4.7%	+7.9%		
+2.0%	+4.0%		



Q4 and FY 2017 Revenues by Business



	Q4 2017	FY 2016	FY 2017	FY 2	2017
	YoY	Reve	nues	Year-o	n-Year
	Constant Currency	(in €m)	(in €m)	Reported	Constant Currency
Consulting Services	+19.1%	506	584	+15.4%	+14.0%
Technology & Engineering Services	+7.8%	1,873	1,927	+2.9%	+4.7%
Application Services	+8.9%	7,557	7,940	+5.1%	+6.6%
Other Managed Services	-6.4%	2,603	2,341	-10.1%	-6.4%
TOTAL	+6.2%	12,539	12,792	+2.0%	+4.0%

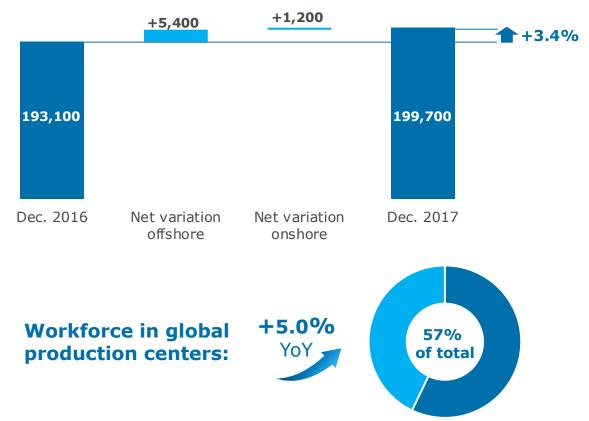


Headcount Evolution



Headcount Evolution

December 2016 to December 2017



Attrition FY 2017 vs. FY 2016

Attrition	FY 2016	FY 2017	Year-on-Year variation
Consulting Services	19.4%	20.9%	+1.5pt
Technology and Engineering Services	17.7%	20.2%	+2.5pt
Application Services	17.3%	18.0%	+0.7pt
Other Managed Services	21.8%	21.1%	-0.7pt
TOTAL	18.3%	18.9%	+0.6pt





		FY 2016		FY 2017		
	Revenues	Oper Mai		Revenues	Oper Mar	
	(in €m)	(in €m)	(%)	(in €m)	(in €m)	(%)
North America	3,800	587	15.4%	3,923	529	13.5%
UK & Ireland	1,993	290	14.6%	1,681	254	15.1%
France	2,567	234	9.1%	2,700	267	9.9%
Rest of Europe	3,214	339	10.5%	3,478	418	12.0%
APAC & LATAM	965	64	6.6%	1,010	99	9.8%
Not allocated		-74			-74	
TOTAL	12,539	1,440	11.5%	12,792	1,493	11.7%

Operating Margin by Business



	FY 2016	FY 2017
Consulting Services	10.7%	11.2%
Technology and Engineering Services	12.8%	13.6%
Application Services	12.7%	12.9%
Other Managed Services	10.0%	9.2%
TOTAL	11.5%	11.7%

Operating Margin by Destination



in EUR millions	FY 2016	FY 2017
Revenues	12,539	12,792
Cost of services rendered	-9,183	-9,408
% of revenues	-73.3%	-73.5%
Gross margin	3,356	3,384
% of revenues	26.7%	26.5%
Selling Expenses	-1,032	-1,019
% of revenues	-8.2%	-8.0%
General & Administrative Expenses	-884	-872
% of revenues	-7.0%	-6.8%
Operating Margin	1,440	1,493
% of revenues	11.5%	11.7%





in EUR millions	FY 2016	FY 2017
Interest on bonds	-108	-55
Other interest income and expense	4	37
Net interest expense	-104	-18
Other financial income & expenses	-42	-54
Net financial expense	-146	-72

in EUR millions	FY 2016	FY 2017
Income tax	-94 ⁽¹⁾	-303
Effective tax rate	9.3%	27.3%
Effective tax rate, before one-off	27.3%	27.3%

¹⁾ Including a €180m one-off non-cash income in respect goodwill arising on legal restructurings

Net Profit Analysis



in EUR millions	FY 2016	FY 2017
Operating margin	1,440	1,493
Other operating income and expenses	-292	-310
of which		
Restructuring costs	-103	-131
Amortization of intangible assets acquired through business combinations	-68	-65
Acquisition and integration costs	-69	-38
Operating profit	1,148	1,183
Net financial expense	-146	-72
Income tax expense	-94 ⁽¹⁾	-303
Non-controlling interests	13	12
Net profit (Group share)	921	820
Average number of shares	169,450,721	168,057,561
Basic EPS - in €	5.44	4.88
Normalized EPS (non diluted) - in €	6.69 (2)	6.22

¹⁾ Including a €180m one-off non-cash income in respect goodwill arising on legal restructurings

²⁾ Adjusted for the €180m one-off non-cash income, the 2016 normalized EPS would stand at 5.62€

Review of 2017 priorities



Maintain discipline around acquisition and integration of targets

Focus on investments to support organic growth while maintaining mid term margin trajectory

Sustain effort on Free Cash Flow generation

Maintain balance between return to shareholders and M&A

- Ramping up on targeted bolt-on acquisitions
- Valuations within our target range and successful integration based on employee retention
- Growth above the FY target with strong acceleration in Q4
- Margin continues to expand despite FX headwind

Above target conversion at 72% of operating margin

- €438m returned to shareholders
- €238m cash out on acquisitions

2018 priorities



Solidify mid term growth ambition while accelerating inorganic growth

Confirm trajectory to mid term margin ambition

Continue to deliver in excess of 1bn Euros of organic free cash flow

Maintain balance between return to shareholders and M&A



Appendix



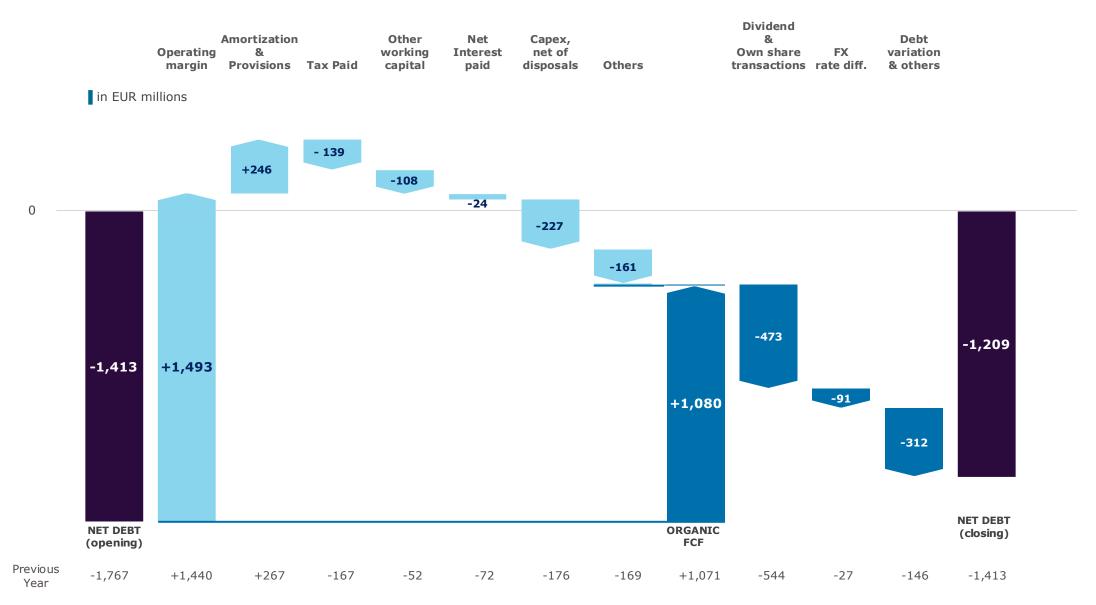
Non-GAAP measures



- **Organic growth**, or like-for-like growth, in revenues is the growth rate calculated at constant Group scope and exchange rates. The Group scope and exchange rates used are those for the published fiscal year. Exchange rates for the published fiscal year are also used to calculate **growth at constant exchange rates**. As announced on the publication of the outlook for 2017, organic growth and growth at constant exchange rates are presented after removing the Brazilian equipment resale activity from 2016 and 2017 revenues, to enable comparable presentation of quarterly trends.
- **Operating margin** is one of the Group's key performance indicators. It is equal to revenues less operating expenses. It is calculated before "Other operating income and expenses" which include amortization of intangible assets recognized in business combinations, the charge resulting from the deferred recognition of the fair value of shares granted to employees (including social security contributions and employer contributions), and non-recurring revenues and expenses, notably impairment of goodwill, negative goodwill, capital gains or losses on disposals of consolidated companies or businesses, restructuring costs incurred under a detailed formal plan approved by the Group's management, the cost of acquiring and integrating companies acquired by the Group, including earn-outs comprising conditions of presence, and the effects of curtailments, settlements and transfers of defined benefit pension plans.
- **Normalized earnings per share** are calculated by dividing normalized profit or loss attributable to owners of the Company by the weighted average number of ordinary shares outstanding during the period, excluding treasury shares. Normalized net profit or loss is equal to profit for the period attributable to owners of the Company corrected for the impact of items recognized in other operating income and expense, net of tax calculated using the effective tax rate.
- Organic free cash flow is calculated based on items in the Statement of Cash Flows and is equal to cash flow from operations less acquisitions of property, plant, equipment and intangible assets (net of disposals) and adjusted for flows relating to the net interest cost.
- **Net debt** comprises (i) cash and cash equivalents, as presented in the Consolidated Statement of Cash Flows (consisting of short-term investments and cash at bank) less bank overdrafts, and also including (ii) cash management assets (assets presented separately in the Consolidated Statement of Financial Position due to their characteristics), less (iii) short- and long-term borrowings. Account is also taken of (iv) the impact of hedging instruments when these relate to borrowings and own shares;

Net Cash Evolution





Bookings Evolution

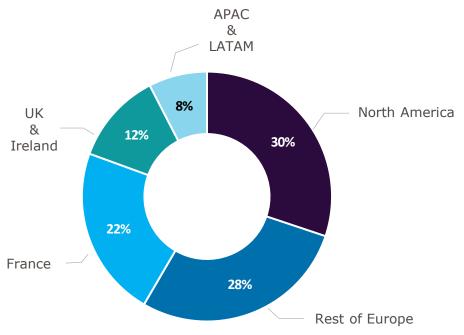




Q4 2017 Revenues by Main Geography



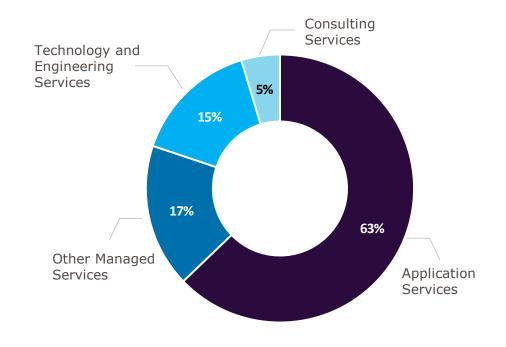
	Q4 2016	Q3 2017	Q4 2017	Q4 2017				
		Dovonuos	Dovonuos		Sequential		Year-on-Year	
		Revenues (in €m)			Reported	Constant currency	Reported	Constant currency
North America	970	962	1,006	+4.6%	+4.9%	+3.6%	+12.3%	
UK & Ireland	482	391	396	+1.3%	+0.1%	-17.9%	-15.9%	
France	695	627	740	+18.0%	+18.0%	+6.5%	+6.5%	
Rest of Europe	851	823	943	+14.5%	+15.0%	+10.7%	+11.3%	
APAC & LATAM	265	243	249	+2.7%	+4.8%	-5.7%	+7.8%	
TOTAL	3,263	3,046	3,334	+9.4%	+9.7%	+2.2%	+6.2%	



Q4 2017 Revenues Business



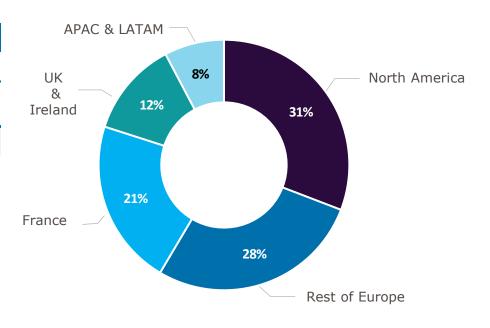
	Q4 2017 Constant Currency Sequential Year-on-Yea		
Consulting Services	+15.8%	+19.1%	
Technology and Engineering Services	+13.0% +7.8%		
Application Services	+10.5%	+8.9%	
Other Managed Services	+2.9%	-6.4%	
TOTAL	+9.7% +6.2%		



H2 2017 Revenues by Main Geography



	H2 2016	H1 2017	H2 2017	H2 2017			
		Revenues - (in €m)		Seque	ential	Year-o	n-Year
				Reported	Constant currency	Reported	Constant currency
North America	1,910	1,956	1,967	+0.6%	+8.4%	+3.0%	+9.6%
UK & Ireland	945	894	787	-12.1%	-8.7%	-16.7%	-13.5%
France	1,293	1,332	1,368	+2.6%	+2.6%	+5.7%	+5.7%
Rest of Europe	1,624	1,712	1,766	+3.1%	+3.6%	+8.8%	+9.2%
APAC & LATAM	510	518	492	-4.8%	+3.5%	-3.5%	+4.9%
TOTAL	6,282	6,412	6,380	-0.5%	+3.1%	+1.6%	+4.8%



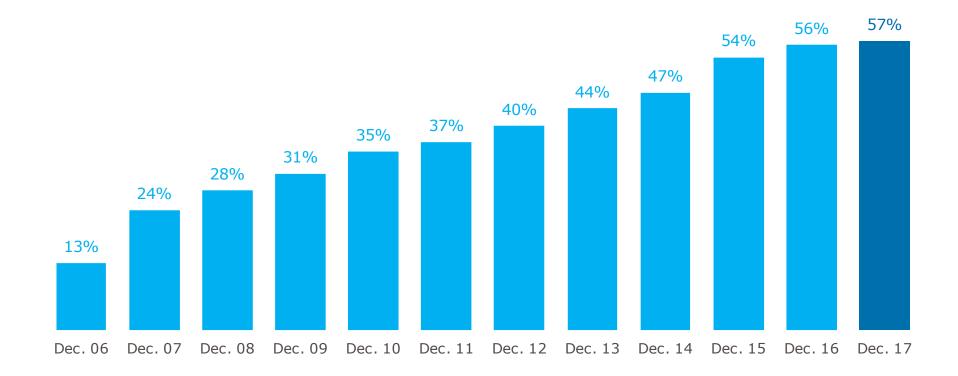
Operating Margin Analysis



in EUR millions	FY 2016	FY 2017
Revenues	12,539	12,792
Personnel costs	-7,611	-8,002
% of Revenues	-60.7%	-62.6%
Purchases and subcontracting expenses	-2,254	-2,105
% of Revenues	-18.0%	-16.4%
Travel expenses	-521	-516
% of Revenues	-4.2%	-4.0%
Rent, facilities and local taxes	-380	-357
% of Revenues	-3.0%	-2.8%
Depreciation, amortization, provisions and proceeds from asset disposal	-333	-319
% of Revenues	-2.6%	-2.5%
Total operating expenses	-11,099	-11,299
% of Revenues	-88.5%	-88.3%
Operating margin	1,440	1,493
% of Revenues	11.5%	11.7%

Offshore Leverage from 2007 to 2017





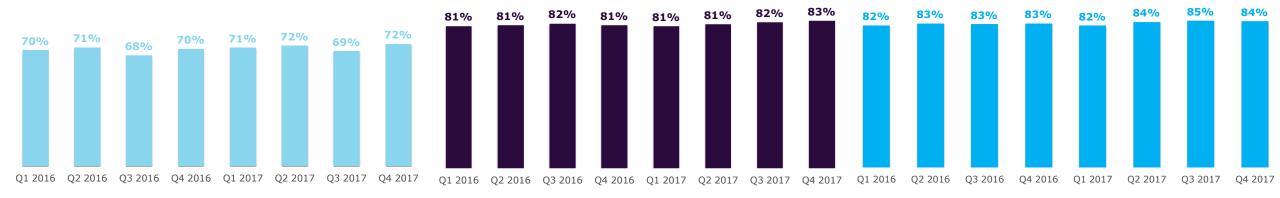
Utilization Rates



Consulting Services

Application Services

Technology & Engineering Services



Net Cash Evolution



in EUR millions	FY 2016	FY 2017
Profit for the period	908	808
Goodwill impairment	0	0
Depreciation, amortization and impairment of fixed assets	299	301
Change in provisions	-5	-9
Losses on disposals of assets	6	15
Net finance costs	104	18
Income tax expense / (income)	94	303
Other non-cash items	43	96
Cash flows from operations before net finance costs and income tax	1,449	1,532
Income tax paid	-167	-139
Change in restructuring debt	-4	10
Changes in operating working capital	41	-73
Operating cash flows (A)	1,319	1,330
Capital expenditure (net of proceeds) (B)	-176	-226
Cash outflows on business combinations net of cash & cash equivalents acquired	-23	-243
Increase in share capital	0	320
Increase in share capital subscribed by non-controlling interests	0	0
Dividends paid	-229	-262
Net payments relating to treasury shares transactions	-315	-531
Change in debt	-117	-75
Interest paid & received (C)	-72	-24
Translation, perimeter changes & other	-33	-85
Change in net cash and cash equivalents	354	204
Opening net cash and cash equivalents	-1,767	-1,413
Closing net cash and cash equivalents	-1,413	-1,209
Organic Free Cash Flow (A) + (B) + (C)	1,071	1,080

Balance Sheet



AS	SSETS		EQUITY & LIABILITIES			
in EUR millions	Dec 31, 2016	Dec 31, 2017	in EUR millions	Dec 31, 2016	Dec 31, 2017	
			Equity ⁽¹⁾	7,272	6,956	
			Non-controlling interests	13	4	
			Total equity	7,285	6,960	
Goodwill	7,176	6,830	Long-term borrowings	3,287	2,783	
Intangible assets	813	681	Deferred taxes	227	172	
Property, plant & equipment	754	749	Provisions for pensions ⁽²⁾	1,374	1,196	
Deferred taxes	1,473	1,283	Non-current provisions	26	25	
Other non-current assets	374	311	Other non-current liabilities	292	311	
Total non-current assets	10,590	9,854	Total non-current liabilities	5,206	4,487	
			Short-term borrowings and bank overdrafts	125	589	
Accounts & notes receivable	3,074	3,265	Accounts and notes payable	2,818	2,837	
Current tax receivables	132	107	Advances from cust. and billed in advance	737	890	
Other current assets	627	657	Current provisions	104	88	
Cash management assets	157	168	Current tax liabilities	109	107	
Cash and cash equivalents	1,879	1,988	Other current payables	75	81	
Total current assets	5,869	6,185	Total current liabilities	3,968	4,592	
Total Assets	16,459	16,039	Total Equity & Liabilities	16,459	16,039	

¹⁾ Attributable to owners of the company

²⁾ and other post-employment benefits

About Capgemini

A global leader in consulting, technology services and digital transformation, Capgemini is at the forefront of innovation to address the entire breadth of clients' opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. Capgemini is driven by the conviction that the business value of technology comes from and through people. It is a multicultural company of 200,000 team members in over 40 countries. The Group reported 2017 global revenues of EUR 12.8 billion.

Learn more about us at

www.capgemini.com



People matter, results count.

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