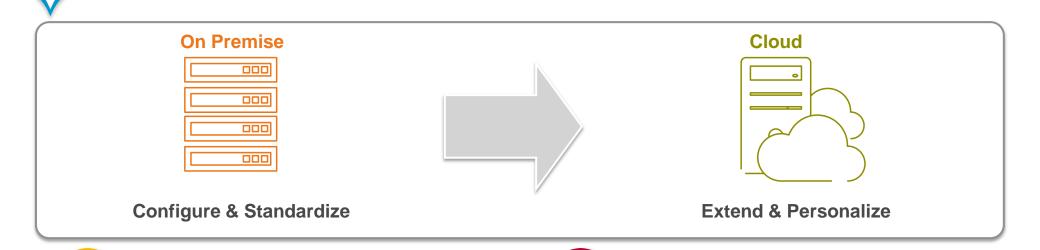




# Cloud is causing a paradigm shift in the traditional technology deal space





- Highly transformative deals driven by an ecosystem of partners
- Significant cross-functional business and operating model impact
- Substantial integration work for legacy systems.



- Value driven
- **Iterative**
- Longer projects but smaller teams.

# Capgemini is capitalizing on this shift by specifically targeting gaps in the market

**Trend** 

Cloud companies sell on vision, not around specific functionality

### **Opportunity**

#### **Industry Solutions**

Need for industry specific solutions and context.

#### **Cloud Platforms**

Customers increasingly looking for a cloud migration or "as a service" path as part of outsourcing contracts.

### Capgemini

- Developed extensible and easily portable vertical solutions for key industries which:
  - Add specific value
  - Create tangibility for "cloud"
  - Catalyze channel multiplication
- Created a methodology and the analytical tools to do deep cloud re-platforming assessments delivering:
  - Significant cost savings 30-40% (impact AM deals)
  - The business case & roadmap for a full scale transformation.

Capgemini's repeatable and scalable Enterprise Cloud Service Model enables rapid expansion into new platforms.



# Industry focus generates tangible value & drives differentiation and channel proliferation

#### **Initiative**

#### **ClientAssist**

Retail "clienteling" application that enables in store omni-channel digital customer experience. Award-winning first Fullforce solution launched by Salesforce.





#### **Case study**

Luxury Retailer wanted to equip all their sales associates with mobile devices to deliver a superior in-store experience.

We deployed the clienteling application allowing the retailer to connect online and in-store channels.

#### Roadmap

- Solution will be integrated with chip and pin technology allowing an integrated swipe and pay option to the in store associate
- Solution will be integrated marketing and offers engine from ET/ Marketo/ Eloqua to allow dynamic offer push to clients
- Solution integrated to inPace offer with NetSuite.

#### **Roadmap of Future Initiatives**

- 1. Insurance Underwriters desktop: Solution built on Force.com and Service Cloud that integrates a view across claims and risk models to enable underwriters to cross-sell and review policies across portfolios
- Automotive Digital Owner's Center: Solution built around Chatter Communities and Force.com to allow Car Manufacturers to create communities of interest for service delivery and brand awareness.



# Horizontal capabilities are critical success factors as customers re-platform to the cloud

#### **Initiative**

#### **Capgemini Cloud Assessment**

Cloud agnostic proprietary scoring methodology to identify IaaS, PaaS, or SaaS migration strategy.

Automation driven through 3 stages:

- Application Metadata driven scoring to identify top 30% of apps to target
- 2. Runtime code analysis to drive cloud fitment
- Static Code analysis to drive detailed migration estimates.





### **Case study**

Major investment
management firm wanted to
migrate some of their tier 2/3
class apps into public cloud to
drive cost savings of over 35%40%. Capgemini ran the Cloud
assessment and identified 60
apps to migrate that were
grouped into 3 phases for
porting. First phase is to migrate
15 apps into public cloud.

#### Roadmap

- Current tooling for runtime analysis supports IAAS: (AWS, Azure, Softlayer) and PAAS: (Force.com, AWS beanstalk, Heroku)
- Next version will support Google Compute Engine, Google AppEngine
- Next version will also support CloudFoundry: Pivotal distribution and IBM BlueMix distribution.



# And the Capgemini Enterprise Cloud Services model operationalizes the go-to-market







### People matter, results count.



# **About Capgemini**

With more than 130,000 people in over 40 countries, Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2013 global revenues of EUR 10.1 billion.

Together with its clients, Capgemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Capgemini has developed its own way of working, the Collaborative Business Experience<sup>TM</sup>, and draws on Rightshore<sup>®</sup>, its worldwide delivery model.



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